



RETURNS AND EXCHANGE FORM

Order Number: _____

| | | |
|----------------|------------|---------------|
| First Name: | Last Name: | Phone Number: |
| Address: | | |
| | | |
| Email Address: | | |

- I have phoned Head over Heels to inform the store I am returning the shoes.
- I have enclosed my proof of purchase.
- The item I am sending back is in it's original box and/or packaging.
- I am sending them back within four days of receiving the item.

I would like to:

- Return for a full refund *
* Full refunds are only available on full price product returned within four days.
- Return for a credit note/gift voucher

Change to:
 Product: _____ Size: _____ Colour: _____

The goods are returned because:

Signature

Return form and goods are to be sent via track and trace to:

Head over Heels,
 Re:Start Mall,
 Cashel Street,
 Christchurch, 8011.

You may return an item and get a full refund or exchange the item 4 days from delivery. Please note that the item must be in the same condition when you return it, as it was when you received it. During sale periods and special offers we are not able to offer refunds, only the right to exchange product.
 For more information, please visit our website: www.headoverheels.co.nz/service/returns-and-exchange

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